



ACTION REQUIRED: Important Reminder Regarding General Allocation Fund

Attention:

TIN (Last 3 digits): [REDACTED]

Dear Valued Provider:

This is a follow-up email regarding CARES Act relief funds for hospitals and other healthcare providers impacted by the coronavirus response.

General distribution payment

As a reminder, the Department of Health and Human Services (HHS) began distribution to providers of the remaining \$20 billion of the \$50 billion general distribution on April 24. Your organization received a second payment based on revenue data submitted in CMS cost reports.

This payment, together with your initial payment from the \$30 billion sent earlier in April, is your total allocation from the \$50 billion general distribution and has been calculated as a portion of net patient revenue. **All providers, including those paid based on the revenue data already submitted in CMS cost reports, are required under the [Terms and Conditions](#) to submit revenue information to the [General Distribution Provider Portal](#) for verification.**

Each time after receiving payment, providers must also attest to the payment via the [CARES Act Provider Relief Fund Payment Attestation Portal](#), which is available through hhs.gov/providerrelief.

How were payments distributed?

HHS is partnering with UnitedHealth Group to deliver funds via Automated Clearing House (ACH) through Optum Bank. Payments were sent to the group's central billing office. All relief payments were made to provider billing organizations based on their Taxpayer Identification Numbers (TINs).

What action should I take?

If you have not already completed attestation confirming receipt of previous funds, begin by doing so on the [CARES Act Provider Relief Fund Payment Attestation Portal](#), including agreeing to the [Terms and Conditions](#). The Portal will guide you through the attestation process to accept the funds. If you do not return the payment within 45 days of receipt, this

will be viewed as acceptance of the [Terms and Conditions](#) . If you wish to reject funds previously sent to you, the Portal can also guide you through that process.

Since you have already received a second payment from the General Distribution, you must submit revenue information to the [General Distribution Provider Portal](#) for verification.

Attestation Update

HHS plans to make publicly available the names of payment recipients and the amounts received, for all providers who attest to receipt of a payment and acceptance of the [Terms and Conditions](#). To calculate your estimated total allocation from the \$50 billion general distribution, divide your “Gross Receipts or Sales” or “Program Service Revenue” by 2.5 trillion and then multiply by 50 billion:

$(\text{Gross Receipts or Sales} / 2,500,000,000,000) \times 50,000,000,000 = \text{Expected Combined General Distribution}$

Please do not attest if total payments received already exceed your estimated total allocation. If you believe that you have received an overpayment, please contact the provider support line at (866) 569-3522; for TTY dial 711.

Whom can I contact for more information?

For additional information, please visit hhs.gov/providerrelief or call the provider support line at (866) 569-3522; for TTY dial 711.

Thank you for all you are doing to support and protect the American people during this difficult time.

Eric D. Hargan
Deputy Secretary
United States Department of Health and Human Services

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